

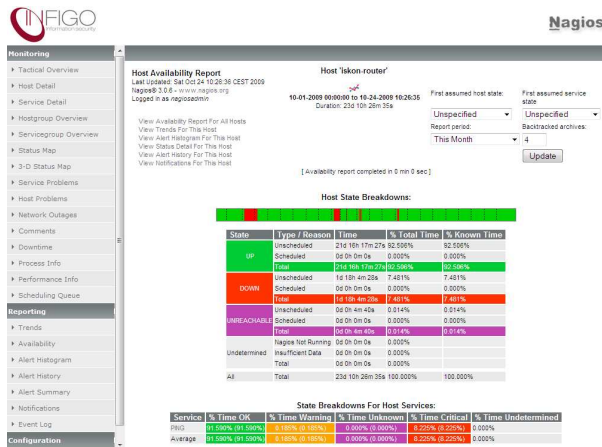
IT infrastructure monitoring

Proactive IT infrastructure monitoring is a key requirement for efficient IT management.

Monitoring mechanisms enable companies to resolve problems more efficiently and to increase information system reliability and availability. By achieving that, direct costs caused by unavailability of the information system can be reduced significantly.

INFIGO IS service

INFIGO IS, Croatian leading information security company provides IT infrastructure monitoring services based on Nagios XI and Nagios Core OSS products, which are deemed as one of the most powerful, yet flexible tools on the market.



If you are looking for:

- Systematic monitoring of key IT infrastructure components,
- Prompt detection of information system malfunctions or outages,
- Significantly reduce IT infrastructure downtime,
- Measure levels of IT services and corresponding business processes,
- Ensure SLA measurement and monitoring.

Contact us with confidence!

- Implementation**
Our experts will analyze your IT infrastructure and implement the monitoring system tailored 100% for your needs and requirements.
- Continuous support**
Your IT system is continuously evolving and upgrading with new components and functions? Let us take care about the changes and be our satisfied client.
- Monitoring**

Do you want to control of SLA's with your service providers or require them prompt reaction in case of the problems or malfunctions and you don't have personnel available?
We will continuously monitor your systems and alert you or your business partners in the case of any problem occurrence.

Basic information

Complete monitoring

Ensure monitoring of all business important infrastructure components: applications, services, operating systems, network infrastructure. Define metrics and measure them.

Visibility

User friendly interface will give you central view into complete IT operations: network infrastructure, servers, applications and business processes.

Alerting

Instantaneous alerting of IT staff via e-mail or SMS ensures prompt reaction and fast problem mitigation.

Multiuser escalation ensures timely notification of all responsible personnel.

Problem remediation

Automatic application, service, server or device restart features, ensure the fastest system recovery.

Trend analysis and capacity planning

Trend analysis ensures proactive capacity planning and reduces prolonged downtimes caused by massive system upgrades.

Reporting

By monitoring negotiated SLA parameters you can measure IT processes efficiency and also service quality provided by third parties.

By looking into historic data about downtimes, malfunctions, alerts and reactions to problem you can discover possibilities for process improvements.

Flexible architecture

You can rely on open architecture which enables simple integration with your other applications.

